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| DEBOLINA KONAR  SOFTWARE ENGINEERING MANAGER in TESTING WITH EXPERIENCE WORKING AS QE MANAGER HAVING EXPERIENCE WITH MANUAL TESTING, AUTOMATION TOOLS AND DEVELOPING FRAMEWORKS AND UTILITIES |
| |  |  | | --- | --- | | Receiver +91 9632624258  Mailbox debolinatester@gmail.com  Marker Bangalore, India  Debolina Konar  [This Photo](https://commons.wikimedia.org/wiki/File:Skype_logo_(2019%E2%80%93present).svg) by Unknown Author is licensed under [CC BY-SA](https://creativecommons.org/licenses/by-sa/3.0/) | **About me**  **11 years** of professional experience of working as a Software Engineer, Technical Lead and as a Software QA manager in TESTING. Good concepts of various kinds of Testing Tools, excellent problem-solving skills with a strong technical background and good interpersonal skills. Quick learner, excellent team player, ability to meet tight deadlines and handle the work under pressure. | | Education  |  | | --- | | 2007 – 2011B. Tech West Bengal University of Technology  DGPA – 8.6 |  Personal details Date of Birth : 29/09/1988  Languages Known :  English, Bengali & Hindi  Marital Status : Married  Nationality : Indian  Place of Issue : Bengaluru  Date of Expiry : 26/10/2026 | Technical SKILLSQA ManagerPEOPLE MANAGERManual TESTINGFUNCTIONAL TESTINGREGRESSION TESTING API TESTING (REST anD SOAP) POSTMAN SELENIUM API AUTOMATION JAVA MAVENJenkinsAWS JIRA RALLYGITCUCUMBER JBEHAVE BDDMixpanel Analytics  FRAMEWORK DESIGNAPPRAISAL MANAGEMENTTEAM MANAGEMENTPROJECT DELIVERYRELEASE MANAGEMENTDashboard creation using GrafanaDomain skill OTT  OTT Payments and Content Management  Payments  Banking  Telecommunications | |

# Experience

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| May 2022 – Till dateQA Manager , ZEE LimitedZee TV (stylised as ZEE TV) is a Hindi general entertainment [pay television](https://en.wikipedia.org/wiki/Pay_television) channel in India. It was launched on 2 October 1992, as the first privately owned TV channel in the country. It is owned by [Zee Entertainment Enterprises](https://en.wikipedia.org/wiki/Zee_Entertainment_Enterprises). Zee TV also launched in the UK in 1995. Zee TV also launched in USA in Oct 1998.ZEE5 is an Indian [subscription video on-demand](https://en.wikipedia.org/wiki/Video_on_demand) and [over-the-top](https://en.wikipedia.org/wiki/Over-the-top_media_service) [streaming](https://en.wikipedia.org/wiki/Streaming_media) service, run by [Zee Entertainment Enterprises](https://en.wikipedia.org/wiki/Zee_Entertainment_Enterprises). It was launched in [India](https://en.wikipedia.org/wiki/India) on 14 February 2018 with content in 12 languages. The ZEE5 mobile app is available on Web, Android, iOS, Smart TVs, among other devices. ZEE5 claimed 56 million monthly active users in December 2019. **Skills used** – JAVA, Selenium, API Testing, Manual Testing, Functional Testing, JAVA, MAVEN, BDD Testing, Jenkins, Jira, Test Plan Preparation, GIT, Resource Management , Team management, Release Management, Appraisal Management, Scrum Process, People Management.  **Responsibilities**  Working as a QA manger managing a team of 16 members for ZEE5 PWA application. Proactively managed vendor teams and helped in the transition from Vendor to internal teams for functional and automation deliveries. Accountable in managing and handling sprint-wise delivery and is a key member of the Release Management Committee. Proactively managing the entire Web section of the ZEE5 OTT platform in respect to contents playability and Subscription Management. Managing functional, Analytics and Automation deliverables for the team. Feb 2021 – May 2022sr. software engineer, Visa, Bangalore Visa is an American multinational financial services corporation headquartered in Foster City, California, United States. It facilitates electronic funds transfers throughout the world, most commonly through Visa-branded credit cards, debit cards and prepaid cards. Visa is one of the world's most valuable companies.  **Technical Skills used** – JAVA, Selenium, API Testing, Manual Testing, Functional Testing, CUCUMBER, JAVA, MAVEN, BDD Testing, Jira, Test Plan Preparation, GIT, Rally  **Responsibilities**  Working as an individual Contributor for VDCS Application. Here I am working both as functional as well as automation test engineer. Actively involved in Test case design, functional and automation test execution making use of Selenium, Java,Rest API with TestNG and Maven in BDD framework .Also involved in Framework development for utility development. I also have knowledge in handling Jenkins .Actively involved in Batch execution through d-series and Jenkins.  Working in Ui as well as API testing flows. |  |
| Nov 2017 – Jan 2021Associate, J P Morgan Chase Worked as a software test engineer in consumer Banking applications like credit cards, debit cards, Mortgage, Home Loans with both front end and back-end applications. Extensive API testing. Performing Container validations and batch testing. Worked as a team lead handing 6 members with multiple projects associated. Supported production bugs and worked in test plan preparations and conducted demonstrations. Worked in Agile Model.  **Technical Skills used** – JAVA, Selenium, API Testing, Manual Testing, Functional Testing, CUCUMBER, JAVA, MAVEN, BDD Testing, Jira, Test Plan Preparation, GIT  **Responsibilities**  Worked as a Test Lead in a team of 5 members for handling core JPMC netbanking application with 2 modules. Worked in Manual as well as automation areas making use of BDD framework**.** Apr 2016– Nov 2017Senior QA Engineer, Ness Technologies Worked for Payback Client. **Payback** is a loyalty program for customers of retail businesses, with which shoppers can collect points for purchases and redeem them for vouchers, goods, or money. Payback was launched in 2000 by Loyalty Partner GmbH of Munich and operated initially only in Germany before expanding internationally to Poland, India, Mexico and Italy. In 2011 Loyalty Partner was acquired by American Express.  **Technical Skill Used** – API Testing, Manual Testing, Functional Testing, CUCUMBER, JAVA, MAVEN, BDD Testing, Jira, Agile MAR 2011 – Mar 2016aSSOCIATE, Cognizant Technology Solutions Worked in functional Testing, User Acceptance Testing, Regression Testing for GSSC (cognizant Internal Tool) and COMCAST. COMCAST is an American multinational telecommunications conglomerate headquartered in Pennsylvania. Well aware with different testing models and testing lifecycles like Waterfall Model, Spiral Model, V Model etc.  Participated in UI automation testing using selenium and Java. Validated databases via DB. Identifying defects and reporting to the concerned team.  **Technical Skill Used** – Manual Testing, Functional Testing, Regression Testing, UI automation, SQL, Jira |  |

# Accomplishments

* JPMC Champ Award- 2018, 2019
* Ness – For outstanding performance in key delivery for client Payback - 2017
* COMCAST award for distinguished contribution – Cognizant 2015
* Cognizant award for star Performer – Cognizant 2014

# Activities

Apart from work I find time to go out for places, making friends, listening to music.